

To: All Practitioners, Providers, Members and Employees

From: Chicago Health System

Date: 03/17/17

RE: Utilization Management (UM) Affirmation for HMO Illinois,
BlueAdvantage HMO, Blue Precision HMO

At Chicago Health System we affirm that:

1. UM decisions are based on medical necessity, which includes appropriateness of care and services, and the existence of available benefits;
2. this organization does not specifically reward practitioners, health plan staff, or other individuals for issuing denials of coverage, care or service; and
3. incentive programs are not utilized to encourage decisions that result in under-utilization.

Chicago Health System also affirms that there is no conflict of interest between the IPA and their UM decision makers.